IP Telephony
Contact Centers
Mobility
Services

FACT SHEET

PARTNER® Telephones

Overview

Telephones available with the Avaya PARTNER® Advanced Communications System include 6-, 18- and 34-button display and wireless telephones; and the 48-button Call Assistant (CA48) DSS adjunct for extension monitoring or one-touch transfer. Providing a selection of telephones gives customers a range of cost-effective options for taking advantage of the PARTNER system's comprehensive set of features.

Capabilities

From the intuitive layout of buttons and display to the feel of the buttons as you push them, PARTNER telephones are designed to help everyone work more efficiently.

PARTNER telephones are available in black or titanium white in three display models that differ primarily in the number of programmable feature buttons that are on the set. These buttons can be preprogrammed for one-touch access to specific lines, extensions or features (e.g., do not disturb, voice mail).

All PARTNER telephones feature:
- Built-in two-way, speakerphone
- Two intercom buttons
- Hands-Free Answer on Intercom (HFAI)
- Hold and Transfer buttons
- Message waiting notification
- Programmable feature/line buttons

Displays - Every PARTNER telephone has a backlit display to show the number dialed as well as caller information for incoming calls. Viewing angle of displays is adjustable (except on 6-button phone). Information can be displayed in English, French, or Spanish.

Auxiliary Port - The auxiliary port (on all except the 6-button phone) makes it easier and less expensive to connect auxiliary devices: answering machines, extra telephones, headsets, credit card readers, etc.—without additional wire runs to the desktop.

Fixed Intercom Buttons - 2 fixed intercom buttons streamline internal communications.

Fixed Hold, Conference, and Transfer Buttons - Having dedicated buttons for these often used features greatly enhances usability.

Volume Control Buttons - 14 steps of volume adjustment for the ringer, handset, and speakerphone.

Hands-free Communication - The built-in, two-way speakerphone and capability for hands-free answer on intercom (HFAI) ensure easy, high-quality, hands-free communication.

LEDs - Dual LEDs (Light Emitting Diodes) next to feature buttons make it easier to detect line status and simplify access to features. Red and green LEDs make it easier for people who have trouble distinguishing colors.

Wireless telephones

The Avaya TransTalk® Wireless and Avaya 3910 Wireless systems deliver all of the functionality of a desktop phone in a lightweight, hand-held phone with extended range.

Avaya Advantage

As a business grows it's easy to add more telephones and accessories. Additional devices just plug right in.

Contact Us

PARTNER Telephones

	6-	18-	34-	9040 Wireless	3910 Wireless
Works with all PARTNER systems	Yes	Yes	Yes	Yes	Yes
User Requirements	n/a	n/a	n/a	n/a	n/a
Programmable Feature Buttons	4	20	36	10	2
Intercom Button	2	2	2	2	2
Fixed Feature Buttons*	10	10	10	14	8
Display size (lines x characters)	2x16	2x24	2x24	4x16	2x16
Speed dial	Yes	Yes	Yes	Yes	Yes

* Includes the 2 fixed intercom buttons

Feature Detail					
Auxiliary port	—	Yes	Yes	n/a	n/a
Call forwarding (to another ext.)	Yes	Yes	Yes	Yes	Yes
Conferencing (5 Max.: 3 int./ 2 ext.)	Yes	Yes	Yes	Yes	Yes
Feature status indicator	Yes	Yes	Yes	Yes	Yes
Hands-Free Answer on Intercom (HFAI)	Yes	Yes	Yes	n/a	n/a
Hold button	Yes	Yes	Yes	Yes	Yes
Intercom buttons (2)	Yes	Yes	Yes	Yes	Yes
LEDs (Red/Green)	Yes	Yes	Yes	n/a	n/a
Message waiting notification	Yes	Yes	Yes	Yes	Yes
Programmable feature/line buttons	Yes	Yes	Yes	Yes	Yes
Speakerphone (2-way)	Yes	Yes	Yes	n/a	n/a
Transfer button	Yes	Yes	Yes	Yes	Yes
Volume control	Yes	Yes	Yes	Yes	Yes
Mute (Mic)	Yes	Yes	Yes	Yes	Yes
Backlit LCD Display/4 contrast levels	Yes	Yes	Yes	Yes	—
Tiltable LCD Display	—	Yes	Yes	—	—
Feature Access Button	Yes	Yes	Yes	Yes	Yes
Conference Button	Yes	Yes	Yes	Yes	Yes
Speaker Volume Control	Yes	Yes	Yes	Yes*	Yes*
Ringer Volume Control	Yes	Yes	Yes	Yes	Yes*
Message Waiting LED	Yes	Yes	Yes	Yes	Yes
Caller ID Support	Yes	Yes	Yes	Yes	Yes
Adjustable Stand Included	Yes	Yes	Yes	—	—
Station Programming Capability	Yes	Yes	Yes	Yes	Yes
Centralized System Programming	—	Yes	Yes	—	—
Colors (Black/Titanium White)	Both	Both	Both	Black only	Black only

*Controls earpiece volume

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