Avaya 2500 Series Analog Telephones

Economical Single-Line Telephones for Efficient Call Handling

Converged Voice and Data Networks
Customer Relationship Management
Unified Communication
Supported by: Avaya Labs and Services

The Avaya 2500 Series Analog Telephones are single-line sets that are idea for a variety of locations within a business — such as your warehouse, mailroom, factory floor, reception area, and other places where reliable call handling and economy are high priority.

The 2500 Series telephones are available in two models — Basic Sets and Feature Sets — and come in a choice of black or misty cream, and as desk sets or wall sets. This enables you to select the capabilities and style that best meet your needs.

Flexible Features for Convenience

All of the 2500 Series Analog Telephones offer features such as selectable Ringer Volume Control and the latest handset volume controls mandated by the FCC — making the phones extremely adaptable for use in different locations.

All of the 2500 Series models also include Positive Disconnect, which ensures faster, crisper termination of calls when you depress the switch hook, and eliminates false flash signals.

Every 2500 Series telephone has a K-type handset, is hearing-aid compatible, and features a 12-button dialpad with a raised bar on "5" for the visually impaired. In addition, the telephones support options such as longer cords and handset enhancements that allow you to adapt the phones to different work environments — for example, using amplified hearing or speech capabilities.

The 2500 Series telephones can even be used during a power failure — giving you added reliability and convenience.[1]

Advanced Feature Models

The desk and wall versions of the Feature telephone offer more advanced technologies to improve call

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Avaya 2500 Series Analog Telephones have the features and competitive pricing that you've been looking for.

handling. For example, with optional voice messaging, the Message Waiting Light recognizes either LED or neon signals from your telephone system, alerting you to messages left by callers, co-workers, and supervisors.

The Feature telephones include convenient one-touch fixed buttons for Hold, Redial, Flash, and Mute. For call handling clarity, a Hold LED glows red when a call is placed on hold. The Flash feature provides added ease of use when placing, receiving, and transferring calls.

Integrated with Your Telephone System

The flexible 2500 Series Analog Telephones are compatible with Avaya systems including **PARTNER®**, **MERLIN®**, **MERLIN MAGIX®**, and **DEFINITY®** communications systems, and can operate on central office lines as well.[2]

The 2500 Series telephones are backed by Avaya's leadership in communications solutions designed for businesses. The phones come with service and support including a 12-month parts warranty; optional extended maintenance coverage is also available.

Best of all, the 2500 Series helps you cost-effectively equip all your employees with the telephones they need, wherever they are within your business.

To learn more, talk to your Avaya representative. Or visit our web site at avaya.com/solutions

[1] The 2554 wall sets require a loop-start environment in order to function as power failure sets. In a ground-start environment, 2500 desk sets require the modular Ground-Start Button in order to function as a power failure set.

[2] The Message Waiting Light will not work when a Feature desk or wall set is connected directly to a central office line.

The 2500 Series Analog Telephone Models

Features Supported	2500 Basic	2500 Feature	2554 Basic	2554 Feature
Wall Mountable			✓	✓
Handset Volume Control	✓	✓	✓	✓
Specialty Handset Compatible	✓	✓	✓	✓
Mute		✓		✓
Flash		✓		✓
Redial		✓		✓
Message Waiting Light		✓		✓
Hold		✓		✓
Positive Disconnect (Fixed)	✓		✓	
Positive Disconnect (Switchable)		✓		✓
Hearing-Aid Compatible	✓	✓	✓	✓
Ringer Volume Control	✓	✓	✓	✓

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